Geemarc Ampli500

geemarc

Caution: This telephone product is specifically designed for people with hearing difficulties and is provided with a handset earpiece volume control for individual requirements. Due care must be taken by all users that the handset earpiece volume control is set to the lowest level acceptable by each respective user. Care should therefore be exercised to ensure that any new users are familiar with this requirement.

English
Français
Español

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INTRODUCTION

Congratulations on purchasing your Geemarc Ampli500 telephone.
This is a multifunction telephone which offers features such as hands free use, phonebook and caller display*. It also has the added benefits of send and receive amplification.

Its is important that you read the instructions below in order to use your Geemarc Ampli500 to its full potential. Keep this user guide in a safe place for future reference.

*To use the caller display facility, you must subscribe to your network provider's caller display service

CAUTION: THIS TELEPHONE PRODUCT IS SPECIFICALLY DESIGNED FOR PEOPLE WITH HEARING DIFFICULTIES AND IS PROVIDED WITH A HANDSET EARPIECE VOLUME CONTROL FOR INDIVIDUAL REQUIREMENTS. DUE CARE MUST BE TAKEN BY ALL USERS THAT THE HANDSET EARPIECE VOLUME CONTROL IS SET TO THE LOWEST LEVEL ACCEPTABLE BY EACH RESPECTIVE USER. CARE SHOULD THEREFORE BE EXERCISED TO ENSURE THAT ANY NEW USERS ARE FAMILIAR WITH THIS REQUIREMENT.

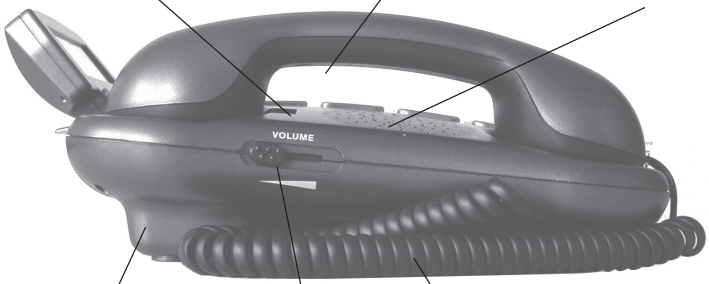
Unpacking the Ampli500

When unpacking the telephone, you should find the following in the box:

- 1 Telephone base unit
- 1 Telephone handset
- 1 Handset curly cord
- 1 8 inch short telephone line
- 1 6ft telephone line cord
- 1 AC Adapter
- 1 Screwdriver
- 1 Wall plate adapter
- 1 User guide

DESCRIPTION

DESCRIPTION



Additional amplifier button

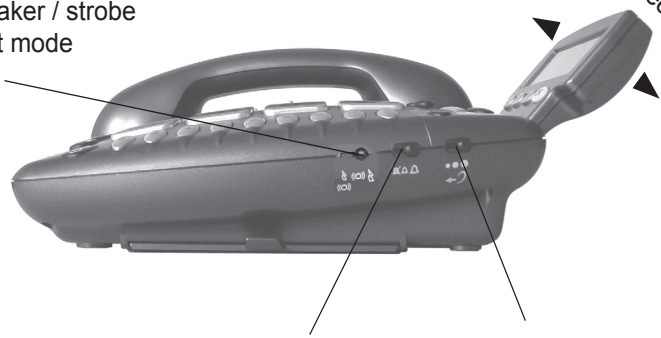
Clip to return to wall mount

Speaker

Handset cord

Tone & volume adjustment automatically activated each time you hang-up the phone

Speaker volume adjustment



Screen tilt

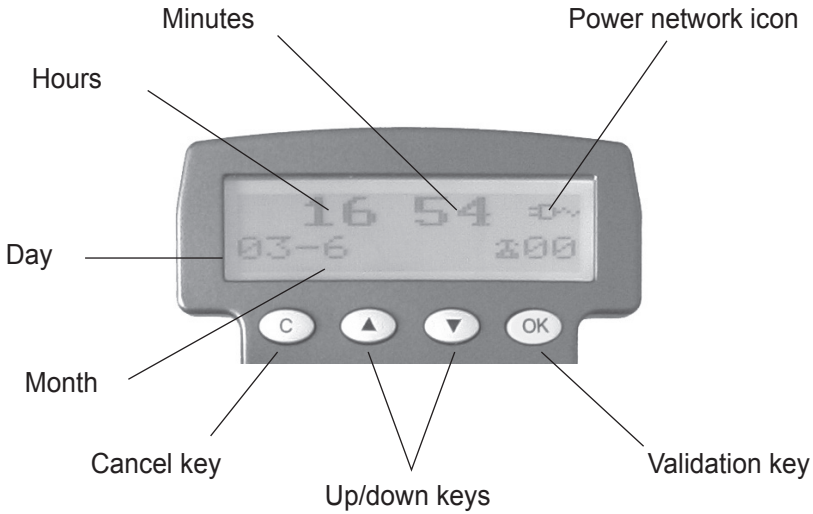
Ringer / shaker / strobe select mode

Ringer level adjustment

Sending volume adjustment

DESCRIPTION

Screen example (On hook position)



OK button is used to confirm action or a choice on the screen.

▲ ▼ “UP / DOWN arrow” buttons are used to highlight or scroll through the menu.

C button is used to cancel or confirm an action/entry or clear a stored Caller ID call.

DESCRIPTION

Your Ampi500 Phone has a screen with different icons, which help you to use the telephone

The telephone is supplied by battery + battery indicator

The telephone is powered by AC adapter.

Memory storing is required.

Screen contrast level.

“Mute” is activated.

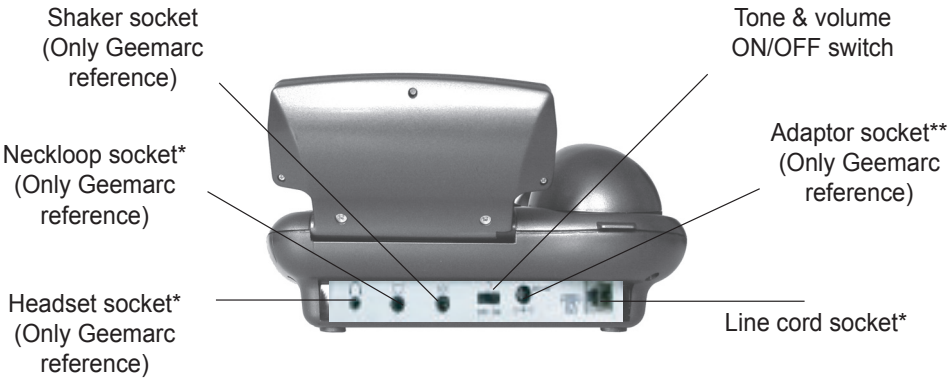
Speakerphone is activated.

Precede the CID call record number.

To show new records.

DESCRIPTION

Connection



(*) Classified TNV-3 according to EN60950 standard.
(**) Classified „hazardous voltage“ according to EN60950 standard.

Important: Only Shaker, Neckloop, Headset and Adaptor with Geemarc reference can be connected to the sockets.

INSTALLATION

Setting Up

Connect the curly cord and the handset.

Remove the screw of the battery compartment, using the screwdriver provided, and open the battery compartment.
Insert 4 good quality alkaline batteries (AAA size, 1.5V type, not supplied) into the battery compartment located on the base of the telephone.
Note : Do not use rechargeable batteries. Do not put batteries into the household rubbish, pay attention to battery regulations regarding battery disposal.
Replace the battery cover.

Desk Installation

Connect the 6ft line cord to the socket located at rear of telephone then connect the plug to the telephone wall socket.

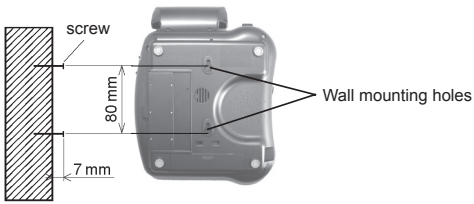
Connect the power supply to the socket located on the back of the telephone then plug into the wall socket. Please choose a socket near your telephone socket to enable you to unplug the mains power quickly in case of a problem.

Lift the handset, if there is a dial tone, the telephone is ready for use. If there is no dial tone, check that everything is plugged in as described above.

Note: Mains power is required to power the multifunction features of the telephone. Fit 4 x AAA sized batteries in order to save and use stored numbers in case of power failure. Without mains or battery power, the telephone can still be used to answer calls or to manually dial out calls but all stored numbers will be lost.

Wall Mount Installation

1. Slide the handset hanger bar out and rotate it 180 degrees. Slide it back into place. The hook will now point up. This ensures the handset will not fall out of the cradle when it is mounted on the wall.
2. Plug the 8in short phone cord into the telephone jack on the Ampli500, run the phone cord underneath the wall plate adapter and through the opening.
3. Insert the Wall Plate adapter. Hold the wall plate adapter so that the raised mounting pins line up with the phone's keyholes on the Ampli500. Once the holes are lined up, push the wall plate adapter in towards the Ampli500 and then slide the plate upwards until it is securely seated on the phone.
4. Once the Wall Plate adapter is installed, plug the 8 inch short cord into the jack on the wall.
5. Holding the phone slightly above the mounting screws on the wall jack, push the phone against the mounting screws so they are hooked into upper and lower key-hole slots on the back of the phone. Slowly slide the phone down until it snaps into place.
6. Connect the handset curly cord to the handset and the other end to the telephone.
7. Lift the handset, if there is a dial tone, the telephone is ready for use. If there is no dial tone, check that everything is plugged in as described above.



SETTINGS

Ringer Volume

The ringer volume can be adjusted as high as 95 +dB.
A switch located on right side allows the ringer to be switched to OFF, LOW, HIGH.
Your telephone comes with the ringer switched to 'High'.

Ringer Tones

Press **MUTE**

Use ▲ or ▼ to select '**SET PHONE**'

Press **OK**

Use ▲ or ▼ to select '**SET RING**'

Press **OK**

Select desired ring tone. Use ▲ or ▼ to scroll through and listen to the 4 tones available

Press **OK** to select desired ring tone

Press **C** three times to exit or do nothing for 20 seconds and the ring type will automatically be saved ready for the next incoming call

Alarm and Ringer Settings

A 3-position switch located on the right side of the phone allows the settings below:

Ringer and strobe flash are activated (Normal Setting)

The other two settings are only effective when an optional vibrator pad has been added.

Ringer, shaker and strobe flash are activated

Ringer and shaker are activated

SETTINGS

Dialling Mode

The Tone/Pulse switch is found on the base of the phone near the battery compartment. Set the switch to (T) if you have Touch Tone service. The Tone/Pulse switch is pre-set to Tone position (T).

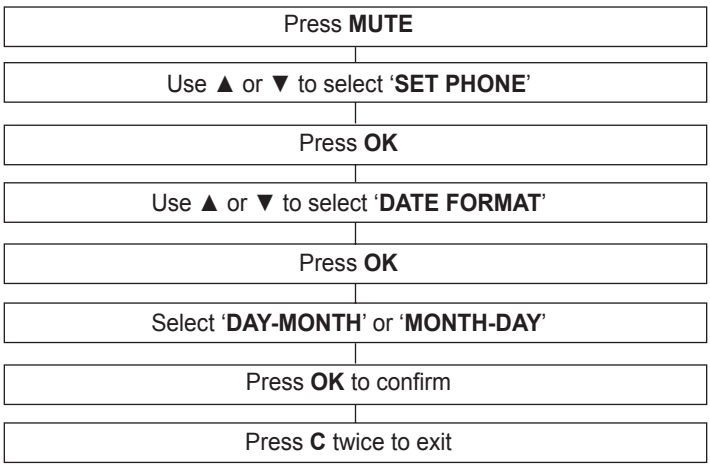
If your phone does not dial out, it is possibly being used from an older private switchboard. In this case, the Tone/Pulse switch must be moved to Pulse (P)

Date & Time Setting

If you subscribe to Caller Display, these parameters will usually be set automatically when you receive your first call.

Date Format

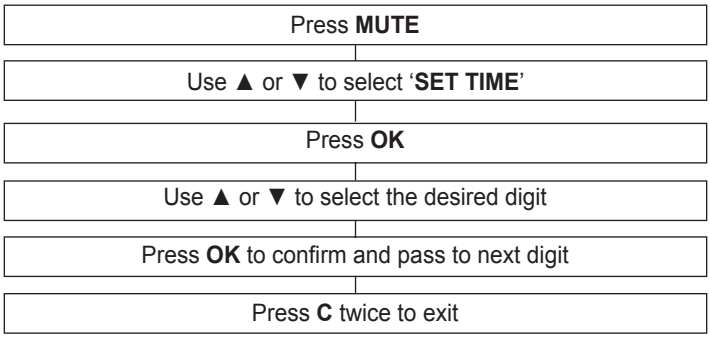
You can choose between Day-Month or Month-Day.


Press **MUTE**
Use ▲ or ▼ to select '**SET PHONE**'
Press **OK**
Use ▲ or ▼ to select '**DATE FORMAT**'
Press **OK**
Select '**DAY-MONTH**' or '**MONTH-DAY**'
Press **OK** to confirm
Press **C** twice to exit

SETTINGS

Hour Format

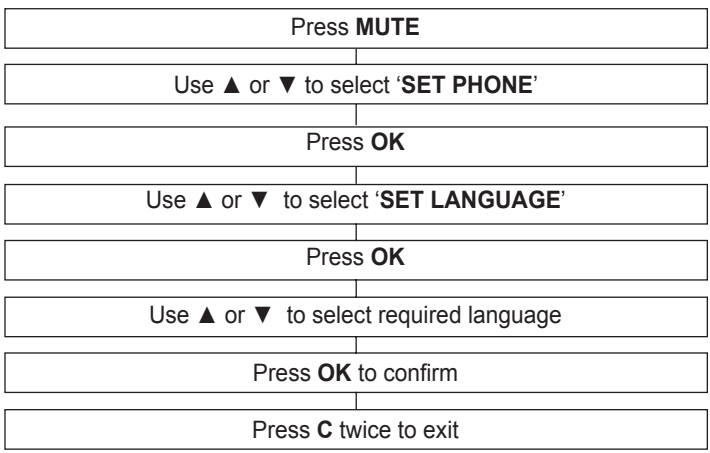
You can choose between 12 hours or 24 hours.


Press **MUTE**
Use ▲ or ▼ to select '**SET TIME**'
Press **OK**
Use ▲ or ▼ to select the desired digit
Press **OK** to confirm and pass to next digit
Press **C** twice to exit

Language Setting

You can choose between 16 different languages including English and French. The default is American English (English 1).

Note: Do not change to a language you cannot read or understand as it will be difficult to return to a language on screen that you do understand!


Press **MUTE**
Use ▲ or ▼ to select '**SET PHONE**'
Press **OK**
Use ▲ or ▼ to select '**SET LANGUAGE**'
Press **OK**
Use ▲ or ▼ to select required language
Press **OK** to confirm
Press **C** twice to exit

SETTINGS

Screen Contrast Adjustment

Your screen has a backlight that automatically switches off after 15 seconds of inactivity. To decrease or increase the contrast of the backlight:

Press **MUTE**

Use ▲ or ▼ to select 'SET PHONE'

Press **OK**

Use ▲ or ▼ to select '**LCD CONTRAST**'

Press **OK**

Use ▲ or ▼ to select the contrast level that is correct for you

Press **OK** to exit (it will automatically return to time and date screen)

Auto On Hook

When this feature is ON, if you leave the telephone off the hook by mistake, the Ampli500 will automatically disconnect the line after 5-8 minutes and your telephone will be ready to take another incoming call.

Press **MUTE**

Use ▲ or ▼ to select '**SET PHONE**'

Press **OK**

Use ▲ or ▼ to select '**AUTO ON HOOK**'

Press **OK**

Use ▲ or ▼ to select 'ON'or 'OFF'

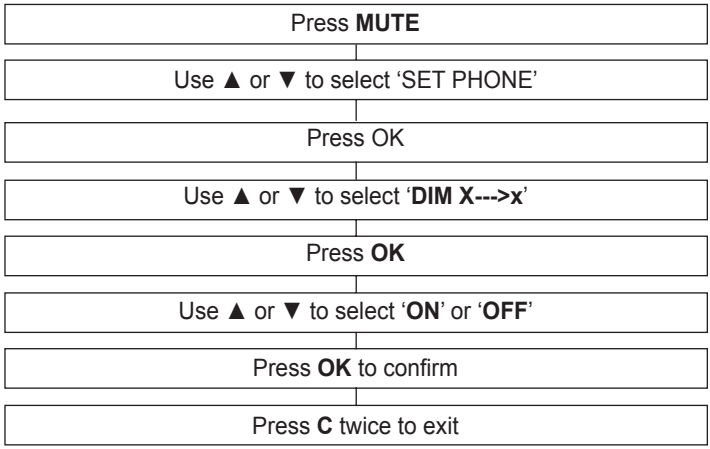
Press **OK** to confirm

Press **C** twice to exit

SETTINGS

Auto Screen Sizing –DIM:X-->x

The phone can show a maximum of 8 digits at full size. You can choose to see the complete number (up to a maximum of 18 digits) by selecting 'Auto Screen Sizing'. When activated, the phone will display at full size but automatically switch to display small numbers when there is a number with more than 8 digits. The default on arrival is activated. However, if you ever need to change this setting, see below:


Press **MUTE**
Use ▲ or ▼ to select 'SET PHONE'
Press OK
Use ▲ or ▼ to select '**DIM X--->x**'
Press **OK**
Use ▲ or ▼ to select '**ON**' or '**OFF**'
Press **OK** to confirm
Press **C** twice to exit

SETTINGS

Area and Long Distance Code Setting

When you use your phone for the first time or if you have moved to a different area code, you need to enter your area code into the phone. This assures that when dialing a call out of memory or your phonebook, the number is formatted properly. To set your area code & LDS Code:

Press **MUTE**

Use ▲ or ▼ to select '**SET PHONE'**

Press **OK**

Use ▲ or ▼ to select '**SET AREA & LDS**'

Press **OK**

Use ▲ or ▼ to enter your area code. The phone accommodates up to six (6) digits (allows for International codes).
Once you have entered your area code, even if you are not using all six (6) digits, press the **OK** button until you reach the '**SET LDS CODE**' screen

The LDS Code is your long distance code. In the U.S. your long distance code is **1**. The telephone is pre-set for the U.S. (**NOTE**: Do not change the LDS code unless you are leaving the U.S.)

If you wish to change the LDS, use ▲ or ▼ to enter your LDS code.

Press **OK** to confirm

Press **C** to exit

USING THE TELEPHONE

Answering A Call

During an incoming call, your phone will ring and then the number and/or the name of the caller will be displayed on the screen, if you have subscribed to a Caller Display service.

Using the handset

- Lift the handset and speak.
- To end the call, replace the handset.

Hands free

- Your Ampli500 allows you to speak hands free. When the phone rings, press **SPKR**. The caller's voice will be heard through the loudspeaker and they will hear your voice via the microphone near the **SPKR** button. The speakerphone symbol will appear on the display.
- To end the call, press **SPKR** again.

Using the inductive coupler for hearing aids

- Turn your hearing aid to the 'T' setting.
- Use the phone handset as usual but the inductive coupler will feed the incoming call directly into your hearing aid.

Note: users of digital hearing aids must make sure their aids have been programmed for use with the 'T' setting.

Making A Call

Using the handset

- Lift the handset and when you hear the dialling tone, dial the number on the keypad.
- To end the call, replace the handset.

Pre-dialling

- Key in the required number without lifting the handset.
- Use the **C** key if necessary to cancel and correct a wrong digit.
- Lift the handset and the number will be automatically dialled.
- To end the call, replace the handset.

Hands free

- Key in the required number without lifting the handset.
- Use the **C** key if necessary to cancel and correct a wrong digit.
- Press **SPKR** and the number will be automatically dialled. The speakerphone symbol will appear on the display.
- When the call is answered, simply speak into the microphone located on the base
- You can adjust the speaker level with the slide button located on the left side of your telephone.
- To end the call, press the hands free button again.

USING THE TELEPHONE

Switching between Speakerphone and Handset

To stop using speakerphone during a call, simply lift the handset.

To activate speakerphone during a call, press **SPKR** and replace the headset on the cradle at the same time

Hands free calls can also be made using an optional Geemarc headset –see Optional Accessories chapter

Call Time Counter

The call time counter will be displayed a few seconds after the phone number is connected and starts ringing.
To stop the time counter, press **C**
If you press **C** twice, the time counter will be reset to 0.

Last Number Redial

Lift the handset or press **SPKR** or press Headset (if headset plugged in)

↓

Await the dial tone and press **REDIAL**

↓

The previously dialled number will be automatically redialled

Recalling Recent Numbers

You can call back any of the last 30 numbers dialed

Press **OK**

↓

Screen will display '**DIALLED**', the last number dialled, total number of numbers dialled plus time and date of displayed number

↓

Use ▲ or ▼ to to select the number you wish to dial

↓

Lift the handset or press **SPKR** or press Headset (if headset plugged in), the number will be automatically dialled

USING THE TELEPHONE

Deleting Recent Numbers

Press **OK**

Screen will display '**DIALLED**', the last number dialled, total number of numbers dialled plus time and date of displayed number

Use ▲ or ▼ to to select the number you wish to delete

Press **C**, the screen will display '**DEL?**'

Press **C** to confirm

Press **OK** to exit

Mute Function

If you wish, you can speak privately to someone else in the room without your caller overhearing. You will still be able to hear the caller but they cannot hear you during the mute operation.

During a call, press **MUTE**

The screen will display '**X**' which indicates that your voice is muted to the call and that they cannot hear you speaking.

Press **MUTE** again to resume the conversation. The mute symbol will disappear from the screen.

Flash

This is used with the new services provided on digital exchanges e.g. the flash button can be used to disconnect a call and re-establish a dial tone or switch to another caller when using services such as Call Waiting.
For details please contact your network operator.

One Touch Memory Keys

Your phone has a total of 11 one-touch memory keys.
The 3 priority P1, P2, P3 memories allow you to store priority numbers in case of emergencies, such as:
– Local police station,
– Your doctor
– Your neighbour
There are also 8 one-touch memories for frequently used numbers.

USING THE TELEPHONE

To store a number

Lift the handset

Press **PROG**

Dial the number you wish to store, checking on the display that you have keyed it in correctly.(30 digits per telephone number allowed)

Press the one touch key button (Priority or Memory dial) where you wish to store it.

The screen will display '**SAVE OK**'

Note: Numbers will be lost after a few hours if you disconnect your phone.

Dialling stored Numbers

Lift the handset or press SPKR or press Headset (if headset plugged in)

Press the appropriate one touch memory key and the stored number will be dialled automatically

There is an index card located under the base of your phone for you to make a list of which numbers are stored under which one touch memory key.

OPTIONAL ACCESSORIES

Headset

You can also use your Ampli500 in hands free mode with an optional Geemarc headset, this is ideal for use with a computer screen.

To use the headset

Connect the Geemarc headset into the headset socket located at the back of your telephone.

Press the headset key to get the dial tone

Dial the number

You can adjust the volume and tone level of calls received with the VOLUME and TONE slide buttons located on the top of the phone (if function is active) and the sending level with the 3 position switch located on the right side.

Neckloop

Connect the Geemarc neckloop into the neckloop socket located at the back of your telephone.

Press **SPKR** to activate the neckloop and speak into the microphone on the neckloop

The neckloop also has a volume control

Note: The Ampli500 must be connected to the mains in order to use a neck loop.

Shaker

If you would like to be alerted to incoming phone calls by a vibrating shaker, you can use an optional Geemarc shaker.
Connect the shaker into the shaker socket located at the back of your phone. When an incoming call is received, the shaker will be activated and vibrate while the phone rings.
One of the shaker settings must be selected, using the 3 position switch located on the right side of the phone.
(See Settings chapter)

Important: only connect a Geemarc shaker, any other shaker model can damage your telephone.

VOLUME AND TONE

Sending Level Adjustment

If your voice is quiet or the person you have called has difficulty hearing, you can increase the sending level volume with the switch located on the right side. You can also decrease the sending volume if required. There are three levels, Min, Normal and Max (outgoing volume up to 12dB)

Receiving Volume and Tone Adjustment

You can increase the receiving volume and adjust the receiving tone according to your own hearing requirements. The AMPLI button allows extra receiving and tone functions to be activated during the conversation in an ad hoc fashion. When the function is activated, the red light to the left of the button is lit. Use the TONE and VOLUME slider buttons to adjust the level according to your own hearing requirements. When **AMPLI** is on, the receiving volume adjustment is 15- 30dB. The tone control allows you to either boost low or high frequency range. When **AMPLI** is off, the receiving volume adjustment is 0 - 15dB. The tone control cannot be used.
When the call is finished, the telephone will reset to standard mode i.e. **AMPLI** turned off.

Extra Volume Adjustment Switch

In order to override the standard setting i.e. **AMPLI** switched off, turn the extra volume adjustment switch, located on the rear panel of the telephone, to On. (use the tip of a pencil or small screwdriver if necessary).
ON: When the switch is ON, the extra receiving volume and tone functions are automatically activated each time you use the phone. You do not need to use the **AMPLI** button. (during any call, you can temporarily switch off and on the extra volume override by pressing the **AMPLI** button.)

OFF: When the switch is switched OFF, you will need to activate the function by pressing the **AMPLI** button in order to get use of the extra volume and tone functions.

This override is useful if the person using the telephone will always need the amplification setting.

Handset Amplifier

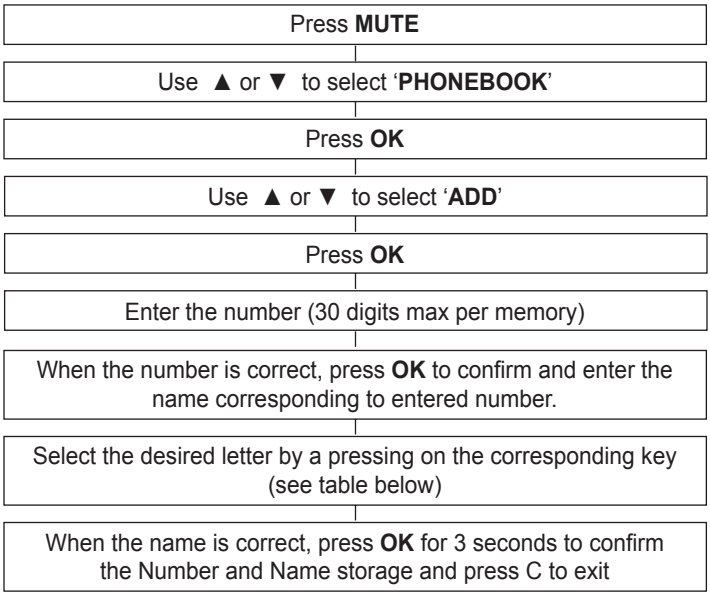
In both cases, you can also boost the reception volume by an extra 12 dB by holding down the handset amplifier button located on the handset.
Note: The button must be released while talking or it will act as a mute button

Caution: Exposure to high amplification levels to people without hearing loss may cause damage to hearing.

PHONEBOOK

Create a Phonebook Entry

You can store 99 entries into the phone book with the name and phone numbers of your correspondent.


Press **MUTE**
Use ▲ or ▼ to select '**PHONEBOOK**'
Press **OK**
Use ▲ or ▼ to select '**ADD**'
Press **OK**
Enter the number (30 digits max per memory)
When the number is correct, press **OK** to confirm and enter the name corresponding to entered number.
Select the desired letter by a pressing on the corresponding key (see table below)
When the name is correct, press **OK** for 3 seconds to confirm the Number and Name storage and press C to exit

You can use this table or the letters printed on the keypad to help you create a phone book entry.

Key	**Characters**
1	1. ? - " ' < 1
2	ABCabc2ÆØ
3	DEFdef3 4 GHIghi4
5	J K L j k l 5
6	MNOmno6ÖØ
7	P Q R S p q r s7
8	T U V t u v 8 U
9	WXYZwxyz9
10	0+&@/$%

Example: To input the letter 'b' press the **2** key 5 times. The letter 'b' will show in the display

To insert a 'space', press on the **OK** key twice.

If the next letter is the same as the previous letter (or located on the same key), press first on the **OK** key to move and select the desired letter.

PHONEBOOK

Use the **C** key to delete a wrong number or letter.

Note : If you wish to insert a pause in the stored number, press the **REDIAL** key whilst entering (a P will be displayed on the screen).

Create an Entry from the Caller Display Log

You can store 99 entries into the phone book with the name and phone numbers of your correspondent.

Use ▲ or ▼ to display incoming calls on the screen

Use ▲ or ▼ to select the number you wish to store in the phonebook

Press and hold **OK** until the last number digit flashes

You can now modify or enter the name of the caller, as shown above, or press and hold the **OK** key for 3 seconds to confirm the proposed Caller Display name.

Press **C** to exit

Make a call from a Phonebook Entry

Press **MUTE**

Use ▲ or ▼ to select '**PHONEBOOK**'

Press **OK**

Use ▲ or ▼ to select '**REVIEW**'

Press **OK**

Use p or q to select number you wish to dial. You can also get quick access to a phonebook entry by entering the first letter of the name

Lift the handset or press **SPKR** or press Headset (if headset plugged in), the number will be automatically dialled

PHONEBOOK

Delete a Phonebook Entry

Press **MUTE**

Use ▲ or ▼ to select '**PHONEBOOK**'

Press **OK**

Use ▲ or ▼ to select '**REVIEW**'

Press **OK**

Use ▲ or ▼ to select number you wish to delete

Press **C**, the screen will display '**DEL?**'

Press **C** to confirm

Press **OK** to exit

Modify a Phonebook Entry

Press **MUTE**

Use ▲ or ▼ to select '**PHONEBOOK**'

Press OK

Use ▲ or ▼ to select '**REVIEW**'

Press OK

Use▲ or ▼ to select number you wish to modify

Press and hold **OK** until the last number digit flashes

Press C to modify the number and insert new number

Press **OK**

You can now modify the name. Press the **C** key to delete a letter

Press **OK** for 3 seconds to confirm the new entry then **C** to exit.

CALLER DISPLAY

The features described in this section are only available if you subscribe to a Caller Display service from your network provider.

Caller Display means you can see who is calling on your LCD display (provided the number is not withheld, unavailable or is an international call). When your telephone rings, the time, date, the caller's phone number and name and a count number (1-99) is displayed on the LCD display. The most recent call will have the highest count.

Every received call that is not answered is stored in the call log and the new calls count together with total calls count displayed on the standby screen increases by one. The LCD display will return to standby 10 seconds after the last ringing burst if the call is not answered.

This new call will also activate the new call indicator to blink. This will continue to blink until the new calls are reviewed and saved/deleted in the call log.

Note: Area code and LDS code must be set correctly (see Settings chapter) for the telephone to recognize and dial calls from the Caller Display log.

If the caller does not wish to show his phone number or his name, the screen will display '**PRIVATE**'.

If the number is unknown from the telephone centre (international incoming call for example), the screen will display '**OUT OF AREA**'.

To review the new calls, use the ▲ or ▼ keys. When all new calls have been reviewed, the new call LED will disappear and the screen will come back to idle state after a few seconds. The total number of incoming call entries on the incoming call log will still be displayed on the screen. When the incoming call log is empty (if records have been deleted for example) the screen will display '**00**'.

Use a Number from the Caller Display Log

There are two ways to use numbers from the call log. Firstly, find the number and then lift the handset:

Use ▲ or ▼ to access the log and scroll until you find the required number for dialling

↓

Lift the handset or press SPKR or press Headset (if headset plugged in), the number will be automatically dialled

Alternatively you can lift the handset and then find the number:

Lift the handset and then use ▲ or ▼ to access the log and scroll until you find the required number for dialling

↓

Press OK and the number will be automatically dialled

Note: You cannot use either of these methods to recall a number that displays **PRIVATE** or **OUT OF AREA**.

CALLER DISPLAY

Delete a Number from the Caller Display Log

Use ▲ or ▼ to access the log and scroll until you find the required number for deleting

Press **C**, the screen will display '**DEL?**'

Press **C** to confirm

Press **OK** to exit

Delete all Numbers from the Caller Display Log

Use ▲ or ▼ to access the log

Press and hold **C** until the screen displays '**ALL DEL?**'

Press **C** to confirm

Press **OK** to exit

Call Waiting

With this service, you are made aware that a new call is coming through when you are in conversation. You can take this call and switch between callers. To use this feature, you must have subscribed to this service with your network provider.

Press **MUTE**

Use ▲ or ▼ to select '**SET PHONE**'

Press **OK**

Use ▲ or ▼ to select '**CALL WAITING**'

Press **OK**

Use ▲ or ▼ to select '**ON**'

Press **OK**

Press **C** twice

CALLER DISPLAY

Call Waiting in Practice

When you are in conversation with caller no.1, their name and number will be displayed on the screen.

A beep tone will be heard when a second call is incoming and their name and number will be displayed on the screen. If you chose to answer the call, press FLASH or the phone hook button to transfer.

Note : If you don't answer the second call, the number will be recorded into the incoming call log and you will be able to call them back later.
For more information about subscribing to Call Waiting, contact your network provider.

NEW CALL/MESSAGE LED

The red LED on the front of the phone will flash to indicate missed calls.
To cancel the flashing light, review your new calls. Simply use ▲ or ▼ to access the log and scroll through all the new calls.

Alternatively, you can delete the log of unreviewed calls

Use ▲ or ▼ to access the log

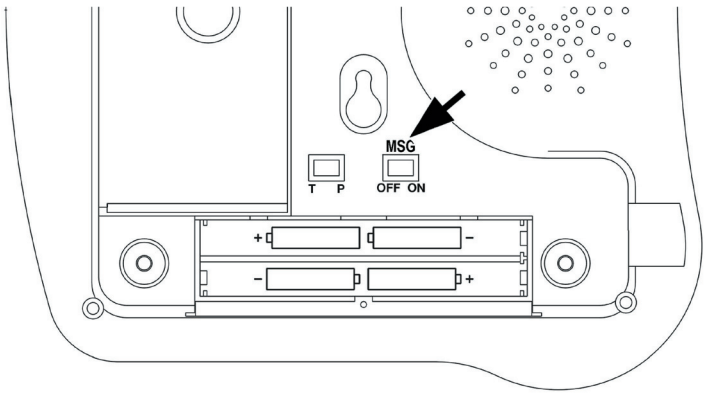
Press and hold **C** until the screen displays '**ALL DEL?**'

Press **C** to confirm

Press **OK** to exit

If you do not subscribe to caller display or message waiting service simply press ▲ or ▼once.

To turn off this feature, set the 'MSG' switch on the base of the phone to 'OFF'. New calls will still be indicated with 'N' on the screen but the LED will not flash.



Message Waiting LED

If you are connected to certain type of switchboards, you may get a message waiting/voicemail service. '**MSG WAITING**' will be displayed on screen and the red LED will be lit continuously. You must retrieve your message in order to turn the red light off.

TROUBLESHOOTING

No display

- Make sure that the power adaptor is plugged in correctly and is not damaged
- Make sure the batteries are inserted correctly
- Make sure that the batteries are fully charged

Telephone does not ring

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line
- Check that the button ringer on the right side is not set to OFF position.
- Check that the phone is in the ON HOOK position

No dial tone

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line

No number is displayed when the telephone rings:

- Please contact your telephone network provider to obtain the caller display service or ensure that it has been activated if you have subscribed already
- Even if you have subscribed to caller display, if the caller does not want to show their number, the display will show Private number or if the call is from an area not providing caller display, Unavailable number will be displayed
- It could be a call from a PBX. Caller display may not work properly if the telephone is connected to a PBX

No response on LCD display

- If you have experienced a power failure the batteries may become weak. If the power is restored and the LCD display still does not respond then replace the batteries with new ones.

SAFETY INFORMATION

General

Only use the correct Geemarc authorised power supply with the product.

Do not open the unit (except to replace the batteries). Contact the helpline for all repairs.

Never dispose of batteries in a fire. There is a serious risk of explosion and/ or the release of toxic chemicals.

Cleaning

Clean the telephone with a soft cloth. Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

Environmental

Do not expose to direct sunlight.

Always ensure there is a free flow of air over the surfaces of the telephone.

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms.

Do not expose your product to fire or other hazardous conditions.

Unplug your phone from the telephone socket during thunderstorms because it could damage your telephone. Your guarantee does not cover thunderstorm damage.

Do not use the telephone if there is a gas leak. Any spark that might be created by the electrical contacts found in the telephone could ignite a large amount of leaking gas.
The telephone is designed for working within a temperature range of 5°C to 45°C.

REGULATORY COMPLIANCE

Part 68 of FCC rules information

- This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.
- All applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e. RJ11C) in the package with each piece of approved terminal equipment.
- A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirement adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- The REN is used to determine the number of devices that may be connected to the telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs
should not exceed five (5.00). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephonecompany. For products approved after July 23, 2001, the REN for this product is
part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).
For earlier products, the REN is separately shown on the label.
- If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your rights to file a complaint with the FCC if you believe it is necessary.
- The telephone company may make changes in its facilities, equipment, operation or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- If trouble is experienced with this equipment, for repair or warranty information, please contact our customer service staff at:
248-577-5400
If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- Please follow instructions for repairing if any; otherwise do not alter or repair any part of device except as specified.

Opening the equipment or any attempt to perform repairs will void the warranty. For service or repairs, call 248-577-5400

- Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this telephone equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- This equipment is hearing aid compatible.

GUARANTEE

Sonic Alert warrants the phone against any defect in materials or workmanship for the period of one year from the date of purchase.
Should you experience a problem, contact our customer service department

Be sure to save your sales receipt as proof of purchase date should you need warranty service.

Within a period of one year from purchase date, Sonic Alert will repair or replace (our discretion) your phone at no cost, if a defect in materials or workmanship is found. If we elect to replace your phone, we may replace it with a new or reconditioned product of the same or similar design.

Repair or replacement will be warranted for a period of 90 days or the original time on the original warranty, whichever is longer.

The warranty does not cover accidents, negligence or breakage to any parts. This includes shipping damage, failure to follow instructions, misuse, fire, floods, use of incompatible accessories, Acts of God or failure in your phone service carrier's line service. The product must not be tampered with or taken apart by anyone who is not an authorized

Sonic Alert representative. Tampering with the phone will void ant written or implied warranties

Sonic Alert shall not be responsible for loss of time, inconvenience, property damage caused by your phone or any other accidental or consequential damages

Warranty service is available only with proof of purchase.

Simply send the Ampli500 (postpaid) and a copy of your sales slip as proof of purchase to:
Sonic Alert Inc., 1050 E. Maple Road, Troy MI 48083

IMPORTANT : YOUR RECEIPT IS PART OF YOUR WARRANTY AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM

SonicAlert
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Troy, MI 48083
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Fax: 248-577-5433
www.sonicalert.com